

## ELECTRONIC VISIT VERIFICATION (EVV) FOR CONTRACTED HOME CARE AGENCIES

### Talking Points #2 – Project Updates

#### What is Electronic Visit Verification (EVV)?

- Electronic Visit Verification (EVV) is a federal requirement from the 21<sup>st</sup> Century Cures Act (Section 12006).
- The State chose the Provider Choice model for EVV. This allows the Home Care Agencies to choose a vendor for their EVV system.
- States must have EVV systems by January 1, 2020, that record:
  1. Type of service performed – Data used in current Electronic Time Keeping process
  2. Who received the service – Data used in current Electronic Time Keeping process
  3. Who provided the service – EVV new data element to be captured
  4. Date of service – Data used in current Electronic Time Keeping process
  5. Location of service delivery (at the beginning and ending of the work shift) – EVV new data element to be captured
  6. When the service begins and ends - Data used in current Electronic Time Keeping process

#### Steps Already Taken For Contracted Home Care Agencies To Be Ready For EVV

- ✓ Updates completed to the ProviderOne payment system for EVV
- ✓ Meetings with Area Agencies on Aging about monitoring requirements
- ✓ Developed EVV system needs and held meetings with Home Care Agencies about the Business Requirement Document (BRD) to share with their vendors
- ✓ Published WA EVV Implementation Guide for Home Care Agencies on the EVV website
- ✓ EVV presentations at Tribal Summit, Roundtable and Consultation meetings in November and December 2017, and February and November 2018, and 2020 meetings are scheduled

#### EVV Estimated Timeline for Contracted Home Care Agencies

- 7/1/2018 – 6/30/2020 –Stakeholder and Tribal partner meetings and providing support for Contracted Home Care Agencies
- 11/19/18 – 3/8/2019 –Designing and testing the ProviderOne changes
- 12/2018 – Update Billing Guide with claims information, provide training for a Call Center & Staff
- 3/15/2019 – 7/31/2019 – Early Adopters & testing for step by step implementation
- 8/1/2019 - 10/30/2019 – Apply for Good Faith Effort exemption – Received exemption letter on 10/20/2019, changing mandatory implementation date to 1/1/2021
- 8/1/2019 – 6/30/2020 – Continue to work with Home Care agencies to enroll providers
- 7/1/2020 – 12/31/2020 – Continue step by step implementation of all Home Care agencies
- 1/1/2021 – Full implementation for Home Care Agencies must be completed by this date

#### Stay Informed of EVV Progress:

- ✓ Visit the EVV Website: <https://www.dshs.wa.gov/altsa/stakeholders/electronic-visit-verification>
- ✓ Email the Project with any of your question or concerns: [EVVQuestions@dshs.wa.gov](mailto:EVVQuestions@dshs.wa.gov)